OPI: Fostering a competitive and sustainable economy to meet our challenges

PA2: Consolidating investment within the ICT sector

Investment Priority	**2b:** Developing ICT products and services, e-commerce and enhancing demand for ICT
Specific Objective	**SO1:** Strengthen the Digital Economy by increasing the use of e-commerce supported by e-services.
Indicator Code & Title	**CO01:** Productive investment: Number of enterprises receiving support
Type	Output
Unit of Measure	Enterprises
Definition	Number of enterprises receiving support in any form under ERDF (whether the support represents state aid or not). Enterprise: Organisation producing products or services to satisfy market needs in order to reach profit. The legal form of enterprise may be various (self-employed persons, partnerships, etc.). This indicator measures the number of the enterprises and multiple counting needs to be eliminated (i.e. an enterprise receiving grants more than once is still only one enterprise receiving grants). Registering a unique identifier for each enterprise to avoid multiple counting is a good practice. *Source: Guidance Document on Monitoring and Evaluation*
Guidance	The common output indicator focuses on the number of enterprises receiving support in any form under ERDF. Each enterprise represents one under this indicator (no duplicates allowed). This indicator applies to state aid schemes only.
Verification Source	Verification sources shall include the following (list not exhaustive), as required: • Number of enterprises supported; • Supporting documentation from the IB confirming project / operation was implemented e.g. management verification report.

The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.

Investment Priority	**2b:** Developing ICT products and services, e-commerce and enhancing demand for ICT
Specific Objective	**SO1:** Strengthen the Digital Economy by increasing the use of e-commerce supported by e-services.
Indicator Code & Title	**CO02:** Number of enterprises receiving grants
Type	Output
Unit of Measure	Enterprises
Definition	Number of enterprises receiving support in any form from ERDF (whether the support represents state aid or not). Enterprise: Organisation producing products or services to satisfy market needs in order to reach profit. The legal form of enterprise may be various (self-employed persons, partnerships, etc.). This indicator measures the number of the enterprises and multiple counting needs to be eliminated (i.e. an enterprise receiving grants more than once is still only one enterprise receiving grants). Registering a unique identifier for each enterprise to avoid multiple counting is a good practice. *Source: Guidance Document on Monitoring and Evaluation*
Guidance	The common output indicator focuses on the number of enterprises receiving support in any form under ERDF. Each enterprise represents one under this indicator (no duplicates allowed). This indicator applies to state aid schemes only.
Verification Source	Verification sources shall include the following (list not exhaustive), as required: • Number of enterprises supported; • Supporting documentation from the IB confirming project / operation was implemented e.g. management verification report.

	The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.

Investment Priority	**2c:** Strengthening ICT applications for e-government, e-learning, e-inclusion, e-culture and e-health
Specific Objective	**SO2:** Consolidating and further developing the provision of e-government services for G2C, G2B and G2G.
Indicator Code & Title	**PSI2a:** New e-services applications in the area of health, environment, customs and interdepartmental services
Type	Output
Unit of Measure	Number
Definition	The number of new e-service applications created in the areas of health, environment, customs and interdepartmental services.
Guidance	The programme specific output indicator focuses on the number of new e-service applications in the areas of health, environment, customs and interdepartmental services that will be created through ERDF intervention. The new e-service application will be considered as contributing to this indicator once it becomes operational and is available to its respective target audience. This indicator applies to mainstream projects only.
Verification Source	Verification sources shall include the following (list not exhaustive), as required: • Client acceptance certificates and maintenance support agreements, and/or; • Forms/report issued by the Project Leader describing the e-service, scope thereof and target group affected; • A list of the e-service applications • Screenshots of the new eService applications. The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.