

OPII: Investing in human capital to create more opportunities and promote the well-being of society

PA2: Towards a more inclusive society

Section A: Common Indicators as per Circular 01/2019

Indicator Code & Title	CO01: Unemployed including long-term unemployed
Type	Output
Unit of Measure	Number of persons
Definition	Unemployed are persons: <ul style="list-style-type: none"> • registered as seeking employment with Jobs Plus; and/or • without work, available for work and actively seeking work
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation.</p> <p>It is important to note that the sum of the number of participants under CO01, CO03 and CO05 should tally with the total number of participants benefitting from the intervention. Source: Guidance Note on Evaluation and Monitoring</p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> • Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO02: Long-term unemployed
Type	Output
Unit of Measure	Number of persons
Definition	The definition of long-term unemployed varies with age:

	<ul style="list-style-type: none"> Youth (24 years or younger) experiencing more than six (6) months of continuous unemployment Adult (25 years of age or older) experiencing more than twelve (12) months of continuous unemployment
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO03: Inactive
Type	Output
Unit of Measure	Number of persons
Definition	"Inactive" are persons who are not in employment and not seeking work. Full-time students are considered as inactive.
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p>It is important to note that the sum of the number of participants under CO01, CO03 and CO05 should tally with the total number of participants benefitting from the intervention. Source: Guidance Note on Evaluation and Monitoring</p>

Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>
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Indicator Code & Title	CO04: Inactive, not in education or training
Type	Output
Unit of Measure	Number of persons
Definition	Inactive persons (not employed, and not seeking work) who are not in education or training. This indicator is a subset of the indicator “inactive”.
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO05: Employed, including self-employed
Type	Output
Unit of Measure	Number of persons
Definition	<p>Employed are persons should be working on a part-time, full-time basis, or on reduced hours.</p> <p>Self-Employed are persons with a business, farm or professional private practice.</p>

Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation.</p> <p>It is important to note that the sum of the number of participants under CO01, CO03 and CO05 should tally with the total number of participants benefitting from the intervention.</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO06: Number of persons supported below 25 years of age
Type	Output
Unit of Measure	Number of persons
Definition	Participants who are 24 years of age or younger. The age of the participant is calculated from the date of birth and determined on the date of entering the ESF operation.
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019.

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Indicator Code & Title	CO07: Number of persons supported above 54 years of age
Type	Output
Unit of Measure	Number of persons
Definition	Participants who are 55 years of age or older. The age of the participant is calculated from the date of birth and determined on the date of entering the ESF operation.
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO08: Number of persons supported above 54 years of age who are unemployed, including long term unemployed, or inactive not in education or training
Type	Output
Unit of Measure	Number of persons
Definition	This indicator is a sub-group of indicator “number of persons supported above 54 years of age”. For definitions refer to definitions provided in this document.

Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO09: Number of persons supported with primary (ISCED 1) or lower secondary education (ISCED 2)
Type	Output
Unit of Measure	Number of persons
Definition	<p>Number of participants with primary or lower secondary education (ISCED Levels 1 or 2)</p> <p>The education level of participants entering an ESF operation should only be counted once at the highest ISCED level successfully completed upon entry.</p>
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO10: Number of persons supported with upper secondary (ISCED 3) or post-secondary education (ISCED 4)
Type	Output
Unit of Measure	Number of persons
Definition	Number of participants with primary or lower secondary education (ISCED Levels 3 or 4) The education level of participants entering an ESF operation should only be counted once at the highest ISCED level successfully completed upon entry.
Guidance	The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked. A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation <i>Source: Guidance Note on Evaluation and Monitoring</i>
Verification Source	Verification sources shall include the following (list not exhaustive), as required: <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.

Indicator Code & Title	CO11: Number of persons supported with tertiary education (ISCED 5-8)
Type	Output
Unit of Measure	Number of persons
Definition	Number of participants with primary or lower secondary education (ISCED Levels 5 - 8) The education level of participants entering an ESF operation should only be counted once at the highest ISCED level successfully completed upon entry.
Guidance	The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked. A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation <i>Source: Guidance Note on Evaluation and Monitoring</i>

Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>
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Indicator Code & Title	CO15: Migrants, people with a foreign background, minorities (including marginalised communities such as Roma)
Type	Output
Unit of Measure	Number of persons
Definition	<p>Migrants are non-national permanent residents in a country.</p> <p>People with a foreign background are those persons whose parents were born outside the country. The persons in this group may or may not have directly experienced an international migration.</p>
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO16: Participants with disabilities
Type	Output
Unit of Measure	Number of persons

Definition	<p>Persons with a disability are to be registered with any of the following entities:</p> <ul style="list-style-type: none"> • Commission for the Rights of Persons with a Disability • Social security for the participants benefiting from disability benefits • Jobs Plus Disability section
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ol style="list-style-type: none"> 1. Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CO17: Other disadvantaged
Type	Output
Unit of Measure	Number of persons
Definition	<p>Other disadvantaged are persons falling in any of the following categories:</p> <ul style="list-style-type: none"> • have no educational level, including basic literacy or numeracy; • are homeless or effected by housing exclusion); • you are an inmate or former offender; • you are a former substance abuser or are undergoing detoxification treatment; • at risk of poverty (earning an annual income below €8,698).
Guidance	<p>The total number of persons supported is to be calculated as the total number of persons benefitting directly from the intervention, who can be identified, asked their personal data (data on participants) and for whom specific expenditure is earmarked.</p> <p>A participant should be counted only once per project even if the individual participates in more than one activity/sub-activity, in the same operation</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>

Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>
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Indicator Code & Title	CIR24: Inactive participants engaged in job searching upon leaving
Type	Results
Unit of Measure	Number of persons
Definition	Inactive persons who have received ESF support and who are newly engaged in job searching activities upon leaving the ESF operation
Guidance	<p>The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated. The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.¹</p> <p>Source: Guidance Note on Evaluation and Monitoring</p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CIR25: Participants in education/training
Type	Results

¹ Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

Unit of Measure	Number of persons
Definition	Participants who have received ESF support and who are newly engaged in education (lifelong learning, formal education) or training activities.
Guidance	<p>The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated. The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.²</p> <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CIR26: Participants gaining a qualification upon leaving
Type	Results
Unit of Measure	Number of persons
Definition	Persons who have received ESF support and who gained a qualification upon leaving the ESF operation.
Guidance	The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.

² Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

	<p>Qualification means a formal outcome of an assessment and validation process which is obtained when a competent body determines that an individual has achieved learning outcomes to given standards.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated. The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.³</p> <p>Source: Guidance Note on Evaluation and Monitoring</p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed and signed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Indicator Code & Title	CIR27: Participants in employment, including self-employment, upon leaving
Type	Results
Unit of Measure	Number of persons
Definition	Definitions are as provided in this document
Guidance	<p>The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated. The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.⁴</p> <p>Source: Guidance Note on Evaluation and Monitoring</p>

³ Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

⁴ Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed and signed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>
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Indicator Code & Title	CIR28: Disadvantaged participants engaged in job searching, in education/training, gaining a qualification or in employment, including self-employment upon leaving
Type	Results
Unit of Measure	Number of persons
Definition	Definitions for the different categories are as provided in this document
Guidance	<p>The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated. The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.⁵</p> <p>Source: Guidance Note on Evaluation and Monitoring</p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed and signed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

⁵ Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

Section B: Programme Specific Indicators

Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO1: Improve the employment levels and labour mobility through incentives for employers and support measures for jobseekers/workers
Indicator Code & Title	O6: Persons participating in training/support measures
Type	Output
Unit of Measure	Number
Definition	Number of persons supported
Guidance	The indicator is to record the total number of unique persons supported who can be identified and asked for their personal details. This indicator should be used for activities targeting vulnerable groups.
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Supporting documentation providing evidence of the activities carried out for example photos, attendance sheets, training materials, presentations delivered, agreements, etc.; and Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO1: Improve the employment levels and labour mobility through incentives for employers and support measures for jobseekers/workers
Indicator Code & Title	O7: Persons supported towards the de-institutionalisation through the provision of skills and support services
Type	Output
Unit of Measure	Number

Definition	Number of persons supported
Guidance	The indicator is to record the total number of unique persons supported who can be identified and asked for their personal details. This indicator should be used for activities aiming towards deinstitutionalisation through skills and support services.
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Supporting documentation providing evidence of the activities carried out for example photos, attendance sheets, training materials, presentations delivered, agreements, etc.; and Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO 1: Improve the employment levels and labour mobility through incentives for employers and support measures for jobseekers/workers
Indicator Code & Title	O8: Research activities and campaigns focusing on vulnerable groups so as to improve service deliver
Type	Output
Unit of Measure	Number
Definition	The number of research activities and campaigns focusing on vulnerable groups to improve service delivery
Guidance	Each research activity and campaign within the project shall contribute 1 to this indicator following discussion with the MA.
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Supporting documentation providing evidence of the activities carried out for example photos, reports, media used etc. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO 1: Improve the employment levels and labour mobility through incentives for employers and support measures for jobseekers/workers
Indicator Code & Title	O9: Persons participating in up-skilling and re-training including partners
Type	Output
Unit of Measure	Number of persons
Definition	Number of persons supported
Guidance	The indicator is to record the total number of unique persons supported who can be identified and asked for their personal details. This indicator should be used for activities targeting the capacity building of persons working with vulnerable groups as well as their partners
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Supporting documentation providing evidence of the activities carried out for example photos, attendance sheets, training materials, presentations delivered, agreements, etc.; and Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9iv – Enhancing access to affordable, sustainable and high quality services, including health care and social services of general interest
Specific Objective	SO 1: Enhancing the health and care service delivery through training for the health and care professionals/workers as well as measures intended to reduce health inequalities through actions to promote healthier lifestyles, and health and safety at work.
Indicator Code & Title	O10: Information activities relating to healthier lifestyles as well as health and safety at work
Type	Output
Unit of Measure	Number

Definition	The indicator is to measure the number of information activities relating to healthier lifestyles, health and safety at work.
Guidance	Each information activity for every theme shall contribute '1' to the indicator. If an intervention includes information activities for more than one theme, then the contribution of the project towards the indicator shall be equivalent to the sum of the activities per theme supported through the intervention.
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Supporting documentation providing evidence of the activities carried out for example photos, reports etc. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9iv – Enhancing access to affordable, sustainable and high quality services, including health care and social services of general interest
Specific Objective	SO 1: Enhancing the health and care service delivery through training for the health and care professionals/workers as well as measures intended to reduce health inequalities through actions to promote healthier lifestyles, and health and safety at work.
Indicator Code & Title	O5: Persons participating in up-skilling and re-training programmes
Type	Output
Unit of Measure	Number
Definition	Number of persons supported
Guidance	The indicator is to record the total number of unique persons supported who can be identified and asked for their personal details.
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Supporting documentation providing evidence of the activities carried out for example photos, attendance sheets, training materials, presentations delivered, agreements, etc.; and Completed excel table including Data on Participants as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019.

	The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.
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Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO 1: Enhancing active inclusion by creating opportunities for all
Indicator Code & Title	R10: Persons equipped with skills to empower them to move towards deinstitutionalisation
Type	Result
Unit of Measure	Percentage ⁶
Definition	The indicator is to measure the number of participants who were successful in obtaining the qualification/certification for training attended or who successfully completed a support service programme with a view to move towards deinstitutionalisation.
Guidance	<p>The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated. The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.⁷</p> <p>When reporting on participants who gained a qualification/certification:</p> <ul style="list-style-type: none"> – if the assessment is held within 4 weeks from completion of the operation, and the participant is successful in obtaining the qualification/certification, then the result is to be counted towards the indicator even if it is published after the four-week period. In case the assessment is known after the 4-week period it is recommended to set the indicator at '0' and then update the participant's record once the result is known;

⁶ Beneficiaries are to provide the Managing Authority with absolute figures. Percentages will be calculated by the Managing Authority.

⁷ Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

	<p>– In cases where the intervention has more than one module the indicator will be recorded as at the last exit.</p> <p>Source: Guidance Note on Evaluation and Monitoring</p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> • Completed and signed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019; • Any other supporting documentation providing sufficient evidence that activity is successfully completed. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations and document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO 1: Enhancing active inclusion by creating opportunities for all
Indicator Code & Title	R11: Improved and introduced support programmes targeting vulnerable groups
Type	Result
Unit of Measure	Number
Definition	<p>The indicator is to measure the number of programmes, which are either new or were improved, and target vulnerable groups</p> <p>Source: Guidance Note for Call II Indicators</p>
Guidance	Each programme shall contribute 1 to this indicator, following discussions with the MA.
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <p>A report including information on each process improvement presenting the evidenced baseline and outcomes following the implementation of the identified required action plan, that triggers the improved process.</p>

	The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.
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Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO 1: Enhancing active inclusion by creating opportunities for all
Indicator Code & Title	R7: Participants gaining a qualification/certification upon leaving in up-skilling and re-training programmes
Type	Result
Unit of Measure	Percentage ⁸
Definition	Participants who gained a qualification/certification upon leaving
Guidance	<p>The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated. The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.⁹</p> <p>When reporting on participants who gained a qualification/certification:</p> <ul style="list-style-type: none"> – if the assessment is held within 4 weeks from completion of the operation, and the participant is successful in obtaining the qualification/certification, then the result is to be counted towards the indicator even if it is published after the four week period. In case the assessment is known after the 4 week period it is recommended to set the indicator at '0' and then update the participant's record once the result is known; – In cases where the intervention has more than one module the indicator will be recorded as at the last exit.

⁸ Beneficiaries are to provide the Managing Authority with absolute figures. Percentages will be calculated by the Managing Authority.

⁹ Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

	<i>Source: Guidance Note on Evaluation and Monitoring</i>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed and signed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations and document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO 1: Enhancing active inclusion by creating opportunities for all
Indicator Code & Title	R8: Participants in employment/further study upon leaving
Type	Result
Unit of Measure	Percentage ¹⁰
Definition	<p>The indicator is to measure the number of participants in employment or further study within six months from leaving</p> <p>'In employment' should include all those who are in employment, including self-employment, within six months from leaving while participants 'in further study' should include those in continued education, training programmes leading to a qualification, an apprenticeship or a traineeship also within six months from leaving the ESF operation.</p> <p><i>Source: Guidance Note for Call II Indicators</i></p>
Guidance	<p>This indicator is to be understood as:</p> <ul style="list-style-type: none"> a change in the employment status upon leaving, compared to the situation when entering the ESF operation (with the participant being unemployed or inactive when entering the ESF operation); or participants who continued their studies following the intervention.

¹⁰ Beneficiaries are to provide the Managing Authority with absolute figures. Percentages will be calculated by the Managing Authority.

Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> Completed and signed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>
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Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO 1: Enhancing active inclusion by creating opportunities for all
Indicator Code & Title	R9: Participants gaining a qualification/certification upon leaving
Type	Output
Unit of Measure	Percentage ¹¹
Definition	Participants who gained a qualification/certification upon leaving
Guidance	<p>The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated. The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.¹²</p> <p>When reporting on participants who gained a qualification/certification:</p> <ul style="list-style-type: none"> – if the assessment is held within 4 weeks from completion of the operation, and the participant is successful in obtaining the qualification/certification, then the result is to be counted towards the indicator even if it is published after the four week period.

¹¹ Beneficiaries are to provide the Managing Authority with absolute figures. Percentages will be calculated by the Managing Authority.

¹² Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

	<p>In case the assessment is known after the 4-week period it is recommended to set the indicator at '0' and then update the participant's record once the result is known;</p> <ul style="list-style-type: none"> – In cases where the intervention has more than one module the indicator will be recorded as at the last exit. <p><i>Source: Guidance Note on Evaluation and Monitoring</i></p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> • Completed and signed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations and document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9iv – Enhancing access to affordable, sustainable and high-quality services, including health care and social services of general interest
Specific Objective	SO1: Enhancing the health and care services delivery through training for the health ad care professionals/workers as well as measures intended to reduce health inequalities through actions to promote healthier lifestyles, and health and safety at work.
Indicator Code & Title	R12: Increase in awareness in relation to healthier lifestyles and health and safety at work
Type	Result
Unit of Measure	Percentage ¹³
Definition	<p>The Beneficiary is to indicate the methodology used to calculate the baseline of the result indicator “increase in awareness in relation to healthier lifestyles and health and safety at work” in order to determine the project’s baseline. The same assessment should be repeated four weeks after the intervention has been completed in order to establish the actual result. This result indicator should be based on the output indicator “information activities relating to healthier lifestyles as well as health and safety at work”.</p> <p><i>Source: Guidance Note for Call II Indicators</i></p>
Guidance	In order to measure the increase in awareness, the Beneficiary is to conduct a survey before the intervention to measure the level of awareness of the target audience of the campaign in relation to the theme being promoted. The survey is to be conducted again upon completion of the intervention to measure the level of awareness of the target audience and gauge the change in awareness. The survey may be conducted on a sample basis and must be

¹³ Beneficiaries are to provide the Managing Authority with absolute figures. Percentages will be calculated by the Managing Authority.

	<p>representative of the target audience. Although the interviewees might not be the same for both surveys it is important that the sample is representative of the total population. The questions asked in the 'before' and 'after' survey need to be the same.</p> <p>In cases where a project has more than one activity, the before and after study needs to be carried out for each activity and the change in awareness is to be calculated for each activity. In order to calculate the change in awareness at project level, the average change is to be calculated.</p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> • Report outlining results of the 'before' and 'after' study, and • In cases, where a project has more than one activity the methodology used to calculate the indicator at project level. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9iv – Enhancing access to affordable, sustainable and high quality services, including health care and social services of general interest
Specific Objective	SO1: Enhancing the health and care services delivery through training for the health ad care professionals/workers as well as measures intended to reduce health inequalities through actions to promote healthier lifestyles, and health and safety at work.
Indicator Code & Title	R7: Participants gaining a qualification/certification upon leaving in up-skilling and re-training programmes
Type	Result
Unit of Measure	Percentage ¹⁴
Definition	Participants who gained a qualification/certification upon leaving
Guidance	<p>The results must manifest themselves and be recorded in the time span between the day the persons leave the supported operation (exit date) and the four weeks which follow this event. In terms of recording results, no difference should be made between participants who complete the intervention or leave early.</p> <p>If a participant leaves an operation but returns at a later date to the same operation there is still one participation record. In this case, the existing participation record should be updated.</p>

¹⁴ Beneficiaries are to provide the Managing Authority with absolute figures. Percentages will be calculated by the Managing Authority.

	<p>The start date and information related to output indicators of the participation record should always refer to the first participation and therefore should not be changed upon re-entry.¹⁵</p> <p>When reporting on participants who gained a qualification/certification:</p> <ul style="list-style-type: none"> – if the assessment is held within 4 weeks from completion of the operation, and the participant is successful in obtaining the qualification/certification, then the result is to be counted towards the indicator even if it is published after the four week period. In case the assessment is known after the four week period, it is recommended to set the indicator at '0' and then update the participant's record once the result is known; – In cases where the intervention has more than one module the indicator will be recorded as at the last exit. . <p>Source: Guidance Note on Evaluation and Monitoring</p>
Verification Source	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> • Completed and signed Survey for Collection of Common Immediate Result Indicators template as issued by the Managing Authority through Circular No. 01/2019 dated 20/02/2019 and revised on 12/07/2019. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations and document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>

Investment Priority	9i – Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability
Specific Objective	SO1: Improve the employment levels and labour mobility through incentives for employers and support measures for jobseekers/workers
Indicator Code & Title	R20: Vulnerable persons with improved well-being
Type	Result
Unit of Measure	Percentage ¹⁶
Definition	The indicator is to record the total number of persons who successfully completed the intervention as declared by the professional out of the total number of persons entering the intervention in that reporting year.

¹⁵ Therefore, in cases where a participant exits the project prior to completion and re-enters at a subsequent date the original participation record is updated only as regards end date and result. The start date and information related to output indicators should not be changed upon re-entry.

¹⁶ Beneficiaries are to provide the Managing Authority with absolute figures. Percentages will be calculated by the Managing Authority.

<p>Guidance</p>	<p>In view of the nature of support provided for the scope of improving the well-being of individuals, whilst taking into consideration the sensitivity of interventions; this indicator measures the progress of individuals in their ability to move out/improve on their multi-stressed situations.</p> <p>This indicator is linked to output indicator O6: Persons participating in training/support measures. This indicator is considered a soft indicator in terms of the way it is measured.</p>
<p>Verification Source</p>	<p>Verification sources shall include the following (list not exhaustive), as required:</p> <ul style="list-style-type: none"> • Report prepared by a professional containing an assessment of the progress achieved by the respective participants, post intervention. Due to the nature of the interventions, the content of the corresponding reports will not be verified by the MA, to safeguard participants' confidentiality. • A checklist recording the different steps within the intervention, including the achieved goals through a closing summary, endorsed by the professionals involved. This is to be provided to the MA. <p>The Beneficiary is to maintain any documentation related to the intervention in line with obligations on document retention. All documents are to be made available to the Managing Authority and other stakeholders upon request.</p>