

12th May 2023

Circular 002/2023

To: All Stakeholders

Application Portal's authentication mechanism

The Government of Malta is committed to further reduce bureaucracy and improve simplification, whilst increasing information security through federated authentication mechanisms with trusted identity providers as established in the GMICT Information Security Policy¹.

As from 16th May 2023, access to the Application Portal used for EU Funded calls under the European Structural and Investment Funds 2014-2020 and the Recovery and Resilience Facility will be through the Malta Information Technology Agency's (MITA) B2C authentication mechanism. Information system users will need to have one of the following active user accounts:

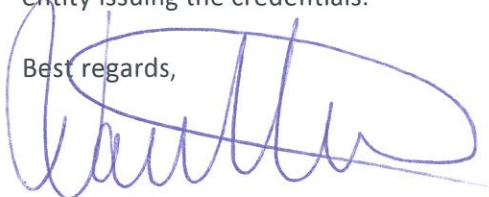
- e-ID account - Identity Malta Agency electronic ID;
- CORP account - Government of Malta employees (where available); or
- iLearn account - Employees of the Ministry responsible for education (where available).

The new authentication mechanism will deliver a higher level of information security through the provision of Multi-Factor Authentication (MFA).

As part of the simplification initiative, current system users will follow a one-time sign in with the current system credentials, enabling them to link their current account to the federated authentication mechanism indicated above. Once this process is completed, users will in the future access the information system through the respective authentication mechanism.

To ensure a smooth changeover, users who encounter any difficulty to log into the system should contact the help desk indicated in the respective call. Note that queries regarding credentials relating to any of the authentication mechanisms listed above should be referred directly to the respective entity issuing the credentials.

Best regards,



Jonathan Vassallo
Permanent Secretary (EU Funds)

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Annex 1 – Tutorial: Application Portal Sign In Procedure

¹ Policy available at https://mita.gov.mt/wp-content/uploads/2020/07/GMICT_P_0016_Information_Security.pdf